

SIXTH EDITION

Basic Statistics for Business & Economics



Douglas A. Lind • William G. Marchal • Samuel A. Wathen

McGRAW-HILL INTERNATIONAL EDITION



Basic Statistics for Business & Economics



Asian Network
for Higher Education

No. 0037

Basic Statistics for Business & Economics

Sixth Edition

Douglas A. Lind

Coastal Carolina University and The University of Toledo

William G. Marchal

The University of Toledo

Samuel A. Wathen

Coastal Carolina University



Boston Burr Ridge, IL Dubuque, IA New York San Francisco St. Louis
Bangkok Bogotá Caracas Kuala Lumpur Lisbon London Madrid Mexico City
Milan Montreal New Delhi Santiago Seoul Singapore Sydney Taipei Toronto



BASIC STATISTICS FOR BUSINESS AND ECONOMICS
International Edition 2008

Exclusive rights by McGraw-Hill Education (Asia), for manufacture and export. This book cannot be re-exported from the country to which it is sold by McGraw-Hill. The International Edition is not available in North America.

Published by McGraw-Hill/Irwin, a business unit of The McGraw-Hill Companies, Inc., 1221 Avenue of the Americas, New York, NY 10020. Copyright © 2008, 2006, 2003, 2000, 1997, 1994 by The McGraw-Hill Companies, Inc. All rights reserved. No part of this publication may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without the prior written consent of The McGraw-Hill Companies, Inc., including, but not limited to, in any network or other electronic storage or transmission, or broadcast for distance learning. Some ancillaries, including electronic and print components, may not be available to customers outside the United States.

10 09 08 07 06 05 04 03
20 09
CTP MPM

When ordering this title, use ISBN: 978-007-126365-8 or MHID: 007-126365-9

Printed in Singapore

www.mhhe.com

To Jane, my wife and best friend, and our sons, their wives, and our grandchildren: Mike and Sue (Steve and Courtney), Steve and Kathryn (Kennedy), and Mark and Sarah (Jared, Drew, and Nate).

Douglas A. Lind

To our family, especially the most recent additions, Tascha and Stephen.

William G. Marchal

To my wonderful family: Isaac, Hannah, and Barb.

Samuel A. Wathen

The McGraw-Hill/Irwin Series Operations and Decision Sciences

Business Statistics

Aczel and Sounderpandian
Complete Business Statistics
Sixth Edition

ALEKS Corporation
ALEKS for Business Statistics

Alwan
Statistical Process Analysis
First Edition

Bowerman and O'Connell
Business Statistics in Practice
Fourth Edition

Bowerman, O'Connell, Orris,
and Porter
Essentials of Business Statistics
Second Edition

Cooper and Schindler
Business Research Methods
Tenth Edition

Doane, Mathieson, and Tracy
Visual Statistics
Second Edition, 2.0

Doane and Seward
**Applied Statistics in Business
and Economics**
First Edition

Doane and Seward
**Essential Statistics in Business
and Economics**
First Edition

Gitlow, Oppenheim, Oppenheim,
and Levine
Quality Management
Third Edition

Kutner, Nachtsheim, Neter, and Li
Applied Linear Statistical Models
Fifth Edition

Kutner, Nachtsheim, and Neter
Applied Linear Regression Models
Fourth Edition

Lind, Marchal, and Wathen
**Statistical Techniques in Business
and Economics**
Thirteenth Edition

Olson and Shi
**Introduction to Business Data
Mining**
First Edition

Orris
**Basic Statistics Using Excel
and Megastat**
First Edition

Siegel
Practical Business Statistics
Fifth Edition

Wilson, Keating, and John Galt
Solutions, Inc.
Business Forecasting
Fifth Edition

Quantitative Methods and Management Science

Hillier and Hillier
**Introduction to Management
Science: A Modeling and Case
Studies Approach with
Spreadsheets**
Third Edition

Stevenson and Ozgur
**Introduction to Management
Science with Spreadsheets**
First Edition

Kros
**Spreadsheet Modeling for
Business Decisions**
First Edition

The objective of *Basic Statistics for Business and Economics* is to provide students majoring in management, marketing, finance, accounting, economics, and other fields of business administration with an introductory survey of the many applications of descriptive and inferential statistics. While we focus on business applications, we also use many problems and examples that are student oriented and do not require previous courses.

Statistical Techniques in Business and Economics was published in 1967. The first edition of *Basic Statistics for Business and Economics* was published in 1994. For earlier editions of both texts, locating relevant business data was difficult. That has changed! Today locating data is not a problem. The number of items you purchase at the grocery store is automatically recorded at the checkout counter. Phone companies track the time of our calls, the length of calls, and the number of the person called. Credit card companies maintain information on the number, time and date, and amount of our purchases. Costco can tell you the total amount of your purchases last year by item and by dates. Medical devices automatically monitor our heart rate, blood pressure, and temperature. A large amount of business information is recorded and reported almost instantly. CNN, *USA Today*, and MSNBC, for example, all have websites where you can track stock prices with a delay of less than twenty minutes.

Today, skills are needed to deal with a large volume of numerical information. First, we need to be critical consumers of information presented by others. Second, we need to be able to reduce large amounts of information into a concise and meaningful form to enable us to make effective interpretations, judgments, and decisions.

All students have calculators and most have either personal computers or access to personal computers in a campus lab. Statistical software, such as Microsoft Excel and MINITAB, is available on these computers. The commands necessary to achieve the software results are available in a special section at the end of each chapter. We use screen captures within the chapters, so the student becomes familiar with the nature of the software output. Because of the availability of computers and software it is no longer necessary to dwell on calculations. We have replaced many of the calculation examples with interpretative ones, to assist the student in understanding and interpreting the statistical results. In addition we now place more emphasis on the conceptual nature of the statistical topics. While making these changes, we still continue to present, as best we can, the key concepts, along with supporting examples.

The sixth edition of *Basic Statistics for Business and Economics* is the product of many people: students, colleagues, reviewers, and the staff at McGraw-Hill/Irwin. We thank them all.

Ed Pappanastos of Troy University has been a reviewer on our texts for several editions and has been a principle participant in the design and testing of Homework Manager and Homework Manager Plus applications for both books. We are sincerely grateful to reviewers whose valuable suggestions guided us on every revision decision. We hope you will be pleased with the final product.

Larry Ammann
University of Texas, Dallas
Doug Barrett
University of North Alabama
Doris Bennett
Jacksonville State University

Bongsik Shin
San Diego State University
Derek Burnett
Loras College
Susan Carter
Doane College

Gary Cummings <i>Walsh College</i>	Susan Lenker <i>Central Michigan University</i>
Joe Easton <i>Pueblo Community College</i>	Mihail Motzev <i>Walla Walla College</i>
Ronald Elkins <i>Central Washington University</i>	Pin Ng <i>Northern Arizona University</i>
Mary Gray <i>American University</i>	John O'Neill <i>Siena College</i>
Don Gren <i>Salt Lake Community College</i>	Kevin Palmateer <i>Yakima Valley Community College</i>
M. Ryan Haley <i>University of Wisconsin, Oshkosh</i>	Darlene Riedemann <i>Eastern Illinois University</i>
Janice Harder <i>Motlow State Community College</i>	Leonie Stone <i>State University of New York, Geneseo</i>
Richard Herschel <i>Saint Joseph's University</i>	Debbie Tesch <i>Xavier University</i>
Stacey Jones <i>Seattle University</i>	

McGraw-Hill/Irwin sponsored symposia on teaching business statistics in Pasadena and Atlanta, and those in-depth discussions also contributed to this work. It is your course and your students we learned about, and we believe this edition is improved based on those sessions. Thank you for contributing:

Scott Bailey <i>Troy University</i>	Maureen O'Brien <i>University of Minnesota, Duluth</i>
John (Doug) Barrett <i>University of North Alabama</i>	J. Burdeane Orris <i>Butler University</i>
James Carden <i>University of Mississippi</i>	Priya Rajagopalan <i>Purdue University</i>
Chia-Shin Chung <i>Cleveland State University</i>	Mary Anne Rothermel <i>University of Akron</i>
Joan Donohue <i>University of South Carolina</i>	Pali Sen <i>University of North Florida</i>
Alison Kelly Hawke <i>Suffolk University</i>	Murali Shanker <i>Kent State University</i>
Fred Hulme <i>Baylor University</i>	Jesus Valencia <i>Slippery Rock University</i>
L. Allison Jones-Farmer <i>Auburn University</i>	Kathleen Whitcomb <i>University of South Carolina</i>
John Landry <i>Metropolitan State College of Denver</i>	Blake Whitten <i>University of Iowa</i>
Ed Melnick <i>New York University</i>	Bill Younkin <i>University of Miami</i>
Carolyn Monroe <i>Baylor University</i>	Xiaolong (Jonathan) Zhang <i>Georgia Southern University</i>
Khosrow Moshirvaziri <i>California State University, Long Beach</i>	Zhiwei (Henry) Zhu <i>University of Louisiana</i>

Their suggestions and thorough review of the previous edition and the manuscript of this edition make this a better text.