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*To our customers, for the strength of their partnership and
the influence of their thinking on this book.*

Contents

Foreword	xliii
Preface	xliv
Distinguished Contributors	xlix
Introduction	lv
A Wider Perspective	lvii
Some New Terms	lviii
SQL/MP	lviii
SQL/MX	lviii
ODBC	lviii
JDBC/MX	lviii
Integrity NonStop	lix
File Code 800	lix
About This Handbook	lix
Disclaimer	lx
Compliance	lx

How this Book is Organized	ix
Parts of the Handbook	lxi
Applying the Security	lxv
Highly Secure	lxv
Commercially Secure	lxv
Moderately Secure	lxvi
Determining a System's Security Level	lxvi
Assumptions	lxvii
Expectations	lxviii
I Compliance Concepts	I
Representative Regulations	2
Common Criteria for Information Technology Security Evaluation	3
Federal Information Processing Standard 140-2	4
Health Insurance Portability & Accountability Act	5
Payment Card Industry (PCI) Data Security Standard	7
Sarbanes-Oxley Act	8
Senate Bill 1386	10
Analysis of Requirements in Common	11
Authentication Requirements	13
Authorization Requirements	14
Auditing Requirements	14
Integrity and Confidentiality Requirements	16
Conclusions	19
2 Changes to Safeguard Since G06.21	21

Safeguard Changes Included in Release G06.21	21
Global Parameter: ALLOW-DISKFILE-PERSISTENT	21
Safeguard Changes Included in Release G06.22	22
Safeguard Changes Included in Release G06.23	22
Global Parameter: SYSTEM-WARNING-MODE	22
Global Parameter: OBJECT-WARNING-MODE	23
Protection Record Attribute: WARNING-MODE	24
Safeguard Changes Included in Release G06.24	25
Global Parameter: ALLOW-NODE-ID-ACL	25
Explicit Nodes Example	26
Safeguard Changes Included in Release G06.25	28
Global Parameter: CHECK-DISKFILE-PATTERN	29
PATGUARD Configuration Files	30
New INFO, DETAIL Information	30
DISKFILE-PATTERN Protection Records	30
Safeguard Changes Included in Release G06.26	33
Safeguard Changes Included in Release G06.27	34
OWNER-LIST for Users and Aliases	34
TEXT-DESCRIPTION Field for Users and Aliases	35
BINARY-DESCRIPTION Field for Users and Aliases	36
New Safeguard Configuration Files	36
Safeguard Changes Included in Release G06.28	37
Safeguard Changes Included in Release G06.29	37
Safeguard Subsystem Component Updates	45
LUSERAX and USERAX Configuration Files	46

	PATGUARD Configuration Files	47
3	Securing Pathway Applications	51
	Pathway Development	52
	Pathway Application Source Code	52
	Pathway Run-Time Components	54
	PATHMON Process	55
	Pathway Startup Configuration File	56
	PATHCTL File	58
	Pathway Log Files	59
	PATHCOM Process	60
	PATHCOM Commands with Security Implications	60
	Requester Objects	61
	PATHTCP2 Process for Requesters (TCP)	61
	PATHSEND Process for Requesters (PATHSEND)	63
	Terminal Objects	63
	PROGRAM Objects	65
	SERVER Objects	65
	GUARDIAN Server Classes	67
	OSS Server Classes	72
	Databases	75
	LINKMON Process	76
4	TCP/IP	79
	TCP/IP Security	79
	TCP/IP Architecture	80
	TCP/IP Functional Layers	80
